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## Integrated Management System Policy

Tasneef Training Center (TTC) is committed to achieving sustainable growth and economic viability by protecting the environment, providing safe and healthy working conditions, safeguarding employees, satisfying our clients' expectations, and enhancing the quality of all our deliverables in the field of technical training and consultancy services.

To implement this IMS policy, Tasneef Training Center will adhere to the following objectives:

- Eliminate OHS hazards and manage/reduce risks to a level that ensures the safety of employees and interested parties, client satisfaction, and environmental protection.
- Communicate and consult with employees to ensure participation and hold all levels of management, supervision, and employees accountable for IMS performance.
- Pursue continual improvement through constant monitoring of our performance to improve our system and services.
- Meet customer and stakeholder needs and exceed their expectations.
- Comply with statutory, regulatory, legal requirements, accreditation bodies' requirements, and applicable international standards (ISO 9001, 14001, 45001) relevant to all our activities.
- Set, monitor, and review IMS targets and objectives.
- Provide appropriate resources and develop our staff's competencies and skills to acquire new qualifications needed.
- Ensure the safety of personnel and assets, preventing accidents and cases of work-related injuries and ill-health.
- Adopt environmentally friendly technology and practices where possible, aiming to reduce waste, improve energy efficiency, conserve natural resources, prevent pollution, and ensure emergency preparedness.
- Maintain the confidentiality of data. All information received by or available to TTC shall be regarded as strictly confidential and shall not be divulged to any third party without the express permission of the organization or individual concerned. Clients' and staff data will be retained in a secure manner, accessible only to authorized staff.
- Ensure impartiality of judgment, independence, and integrity in all service aspects.

The Integrated Management System policy is communicated and understood at all levels within the organization and to our stakeholders and is reviewed periodically with a focus on continual improvement of the IMS.

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Approved by	Sign	
	Name	Eng. Saif Al Teneiji
	Designation	General Manager
	Date	10/07/2025

